

Tsubaki Advantage Success Stories

Application No.	5186
Industry	CONSTRUCTION-Asphalt, Batch Plant
Application Name	Hot elevator MCC 3-1-01
Issue	During a routine call, Tsubaki DSM has tagged the bucket elevator with a Scan & Plan QR code since the Jeffrey chain was 1.0% elongated.
Tsubaki Solution	The next fall, the operator scanned the QR code and asked for a service call. DSM went on site, did a chain survey, sent a proper quote to distributor and mentioned the operator that it might be a good timing to change the chain on the upcoming season. Using ProAcTrack notification, two years after the first meeting, we sent a reminder to the end user with an updated quote and got the replacement order on time for a very smooth replacement and at no down time cost.
Cost Savings	674.75
Product Type	EC Asphalt Chain-EC Asphalt Chain
Images	 