



ENSURE **RELIABILITY**
AND **PREDICTABILITY**





Improve Operational Reliability and Productivity with ProService[®]

Tsubaki's customer commitment goes beyond the quality of the product. To provide exceptional service and support, Tsubaki designated a team of field and technical experts to assist in optimizing your operations. Our Technical Solutions Team will work with you to build the ideal products for your project, optimize your requirements as they change, and proactively assist in its performance throughout the entire lifecycle. It's how we ensure that you get the maximum value out of your application.

When properly specified, installed, and maintained, a chain should never break but wear predictably, allowing for maximum productivity, ultimate reliability, and peace of mind.

The Tsubaki Difference

ProService is a unique portfolio of product lifecycle consultative services performed by our Technical Solutions Team, who are ready to invest in a proactive approach to enhancing your operations across the country. Tsubaki's Technical Solutions Team is your partner in providing solutions to the most daunting challenges your industry faces. Discover our service packages and witness the Tsubaki difference!



BENEFITS OF PROSERVICE[®] PACKAGES

- Improved operational reliability
- Lower cost of ownership
- Reliable and predictable performance
- Employee development and training
- Proactive partnership with the world's premier chain and sprocket manufacturer

Our Industry Leading Product Lifecycle & Field Services Packages

Performance Tracking

AUDIT SURVEY

- Wear analysis
- Product lifecycle estimation
- Cost savings analysis
- Automatic inspection and service notification
- Tsubaki Advantage* entry and ProAcTrack**

Application: \$1200/application

Full day, initial day: \$3600/day
Subsequent days: \$2400/day

Application Optimization

SYSTEM ANALYSIS

- Analyze system throughput requirements
- Load and cycle calculations
- Optimization recommendations
- Product proposal
- Tsubaki Advantage* entry and ProAcTrack**

Remote: \$1200/application

On-site, initial day: \$3600/day
Subsequent days: \$2400/day

Installation Support

IN-FIELD CONSULTATION

- On-site Tsubaki Technical Solutions Team representative
- Scope meeting and documentation review of sign-off requirement
- Application review
- Installation and maintenance advisement
- Observation report
- Tsubaki Advantage* entry and ProAcTrack**
- Closing meeting

Full day, initial day: \$3600/day
Subsequent days: \$2400/day

Maintenance Training

INSTALLATION & MAINTENANCE SEMINAR

- Tsubaki Technical Solutions Team representative-led training
- Seminar training tailored to suit your specific maintenance needs
- Application considerations
- Course material package
- Certificate of attendance

Per person: \$300
Minimum charge: \$1200

TSUBAKI LEARNING CENTER

Two-day, instructor-lead seminar:

- Chain basics
- Drive and conveyor chains
- Engineered class chains
- Sprockets and bushings
- Common chain challenges and solutions
- Power transmission units
- Conveyor-build practical exercise

Remote: \$1080/person

Tsubaki Learning Center (Mississauga, ON): \$720/person

Field Inspections

INITIAL SURVEY

- On-site Tsubaki Technical Solutions Team representative
- Application log
- Technical report
- Tsubaki Advantage* entry and ProAcTrack**

IDENTIFICATION

- Product identification
- Optimization recommendations
- Product proposal

ADVANCED SELECTION

- Consultation with Tsubaki Technical Solutions Team representative
- Lifecycle estimate
- Drawing and sign-off process at order
- Application review
- Optimization report

Initial day: \$3600/day
Subsequent days: \$2400/day

Wear Analysis

TESTING & ANALYSIS

- Non-destructive testing
- Failure analysis
- Technical report, including component-level observations
- Third-party analysis (if required):
 - Destructive testing
 - Material composition analysis
 - Heat treatment analysis

Per sample: \$600†

†Additional charges for third-party lab as required.

All costs are subject to change. Plus, reasonable travel costs.

tsubaki.ca/proservice

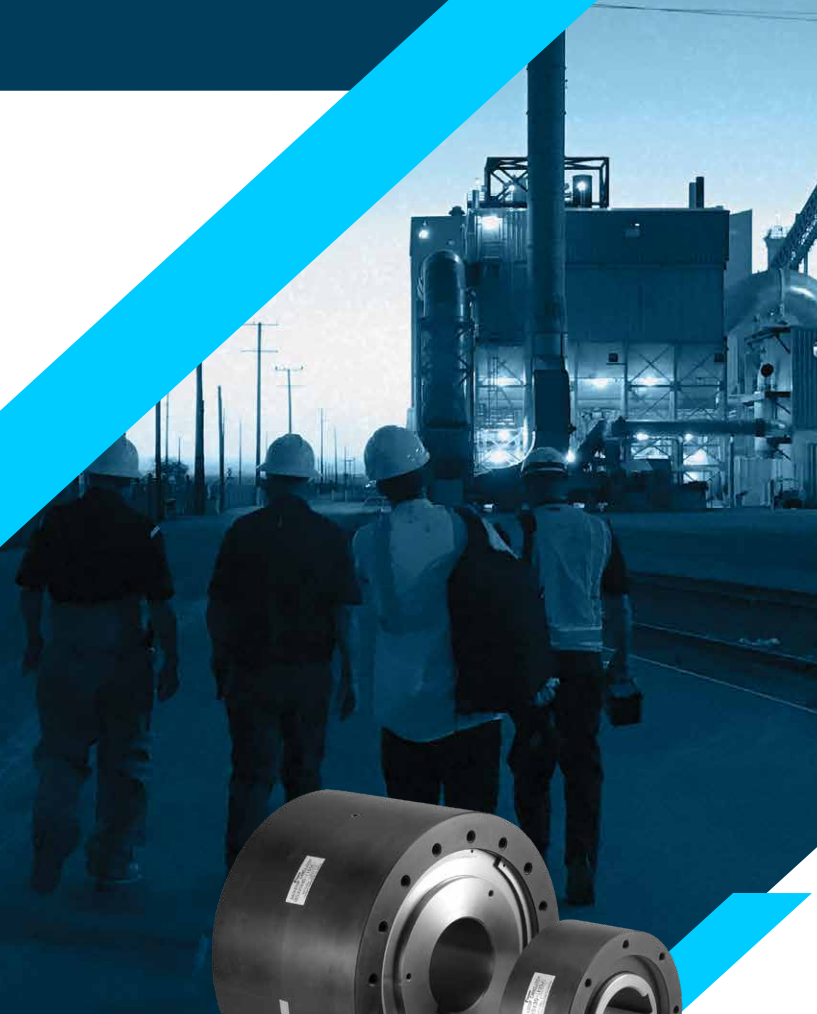
*Tsubaki Advantage is an Application Logging, Performance Tracking, and Cost Savings system

** ProAcTrack is the automated proactive tracking of an application's lifecycle

Tsubaki Advantage

The ProService package includes Tsubaki Advantage, which logs application information, tracks the product lifecycle, and triggers inspection and service notifications via ProAcTrack. The program calculates millions of dollars in cost savings by monitoring savings associated with product replacement, decreased maintenance, and increased uptime and productivity.

Discover the Tsubaki difference.



Head Office & Manufacturing Plant
1630 Drew Road
Mississauga, ON L5S 1J6
Canada
Toll free: 800.263.7088



Edmonton Office & Warehouse
10035-56th Avenue
Edmonton, AB T6E 5L7
Toll free: 800.661.8811



Vancouver Manufacturing Plant
9475 288 Street
Maple Ridge, BC V2W 1L1
Tel: 604.462.7311

Note: In accordance with the policy of Tsubaki of Canada Limited to consistently improve its products, the specifications in this brochure are subject to change without notice. The logos, brand names or product names in this brochure are trademarks or registered trademarks of Tsubakimoto Chain Co. and its subsidiaries in Japan, the U.S. and other countries.